

**From the Desk of our Utilities Supervisor John:**

- first, check the water at your spigot downstairs before it enters the house. Is there a smell?
  
- Rental property owners should flush properties at least once a week if not booked for several days.
  
- Filters (cartridge and stand-alone) are recommended to be removed or bypassed for 1 week to flush the water lines in the home or business
  
- ALL homeowners should Not use filters that remove chlorine from the water
  
- Water heaters should be flushed for a minimum of 30 minutes AFTER the filters have been removed or bypassed
  
- Tankless water heaters should be flushed/descaled per manufacturer's specs AFTER filters are removed or bypassed
  
- It is recommended to cover/insulate ALL water lines/filters under the home with UV protection (insulation, sleeving, etc.)
  
- Non-full-time residents are recommended to flush the home for a minimum of 30 minutes each visit AFTER filters are removed/bypassed.
  
- Call City Hall at (979) 233-1531 to request water main flushing M-F from 7:30AM to 5PM
  
- For after-hours call (979)248-2085 or feel free to text. (Due to the high number of spam calls we ask to please leave a voicemail)
  
- For emergency water/sewer issues please call the Utility Supervisor at (979)799-5087 or feel free to text.(Due to the high number of spam calls please leave a voicemail detailing the emergency and a physical address nearest to the issue.